



PENTLAND/QMS/PQPS/001

QUALITY POLICY STATEMENT

PENTLAND acknowledges the importance of Quality and timely delivery of our products and services within a process affordable to our customers.

The Management of Pentland recognizes that quality concerns management, organization, responsibility, commitment and document planning, self-verification, and system improvement through the joint effort of all members of the Company.

Consequently, the company carries out a periodic internal assessment and review of its existing methods, procedures and technology and updates them on a regular basis to ensure a consistent quality service in accordance with ISO 9001:2015 Requirements.

Quality Vision

“We are committed to meeting and exceeding our clients’ requirements with a strong focus on customer satisfaction through the TEAMWORK of all stakeholders in all our service spheres”

Quality Objectives

To continuously achieve and maintain our quality policy, as the guiding path to an unending journey to EXCELLENCE, we have promulgated below, a guiding framework of activities on the strength of a holistic, Quality Management System:

- Meeting and exceeding Clients Specified Requirements
- Delivering our services on schedule and to specification
- Offering affordable solutions relative to customer expectation



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Mission

- These objectives are best achieved through company-wide training, and measurable by the level of conformance to PENTLAND Quality Policy & Procedures, which have been developed and documented in accordance with ISO 9001:2015 Requirements
- Stakeholder value will be maximized by unlocking potential
- The highest standards will be implemented with regard to service delivery, Ethics and Integrity, Reliability, Safety and cost-containment.

This PENTLAND ENERGY Policy is reviewed periodically (once a year) for continuing suitability and adequacy, hence, providing the basis for setting and reviewing Quality goals that will be operationally relevant, and in accordance with ISO 9001:2015 Requirements

It is therefore, my directive that all **members of the company** shall henceforth diligently implement the PENTLAND **Quality Policy**.

Signed:

Date:

30th January 2022

A black and white image of a handwritten signature in ink, appearing to be 'EBOAGWU'.

EBOAGWU, Emeka
Chief Executive Office